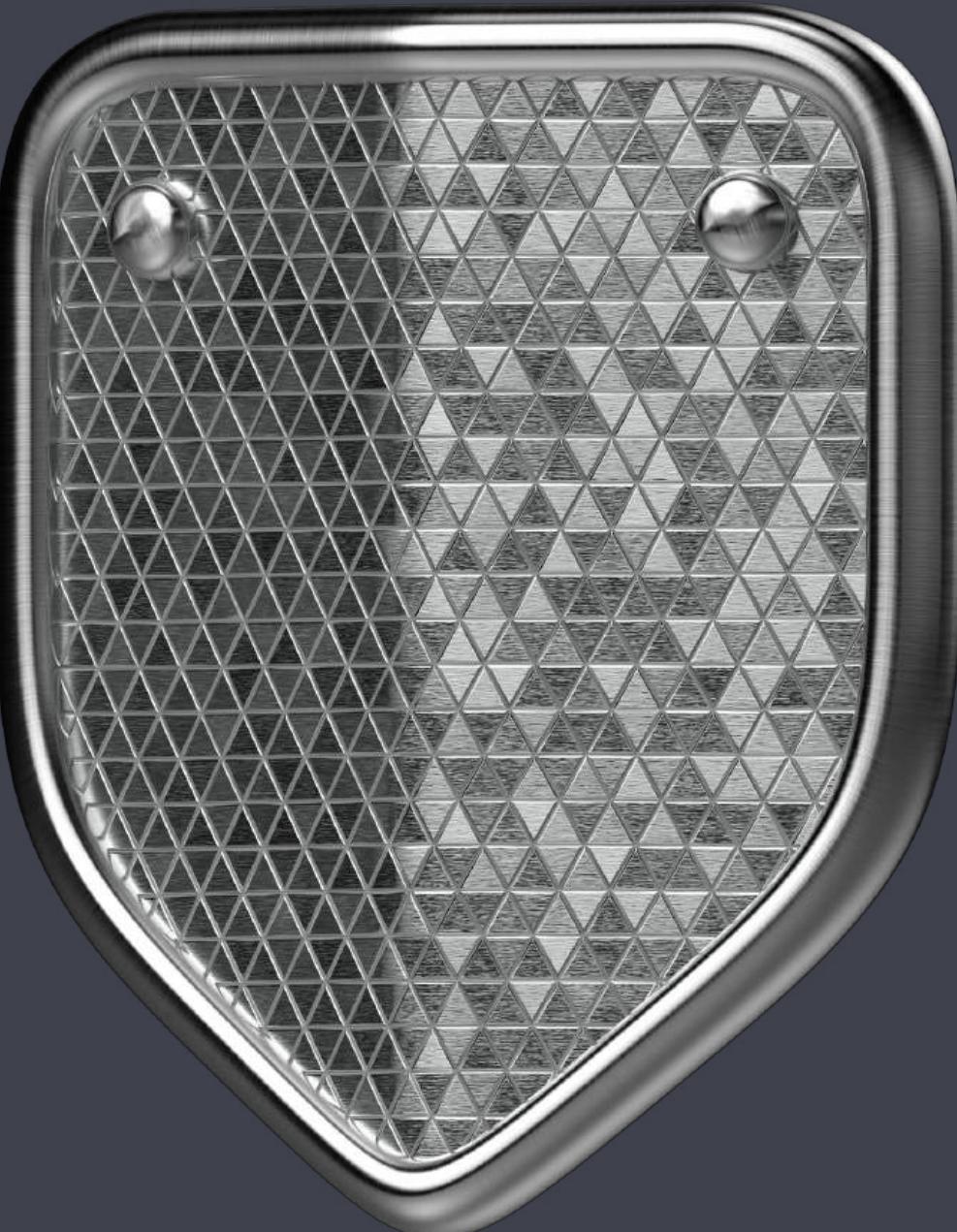




OneRoyal account two-factor authentication (2FA) setup guide

Strengthen the security of your OneRoyal account by setting up Two-Factor Authentication (2FA). Completing this process will add an extra layer of security to your trading accounts. For further assistance, you can contact our support team at support@oneroyal.com or via Live Chat on our website.





Step 1

Download Google Authenticator

If you don't already have the Google or any other Authenticator app installed on your mobile device, please download one. Once installed, proceed to the next steps to enable 2FA on your OneRoyal account.

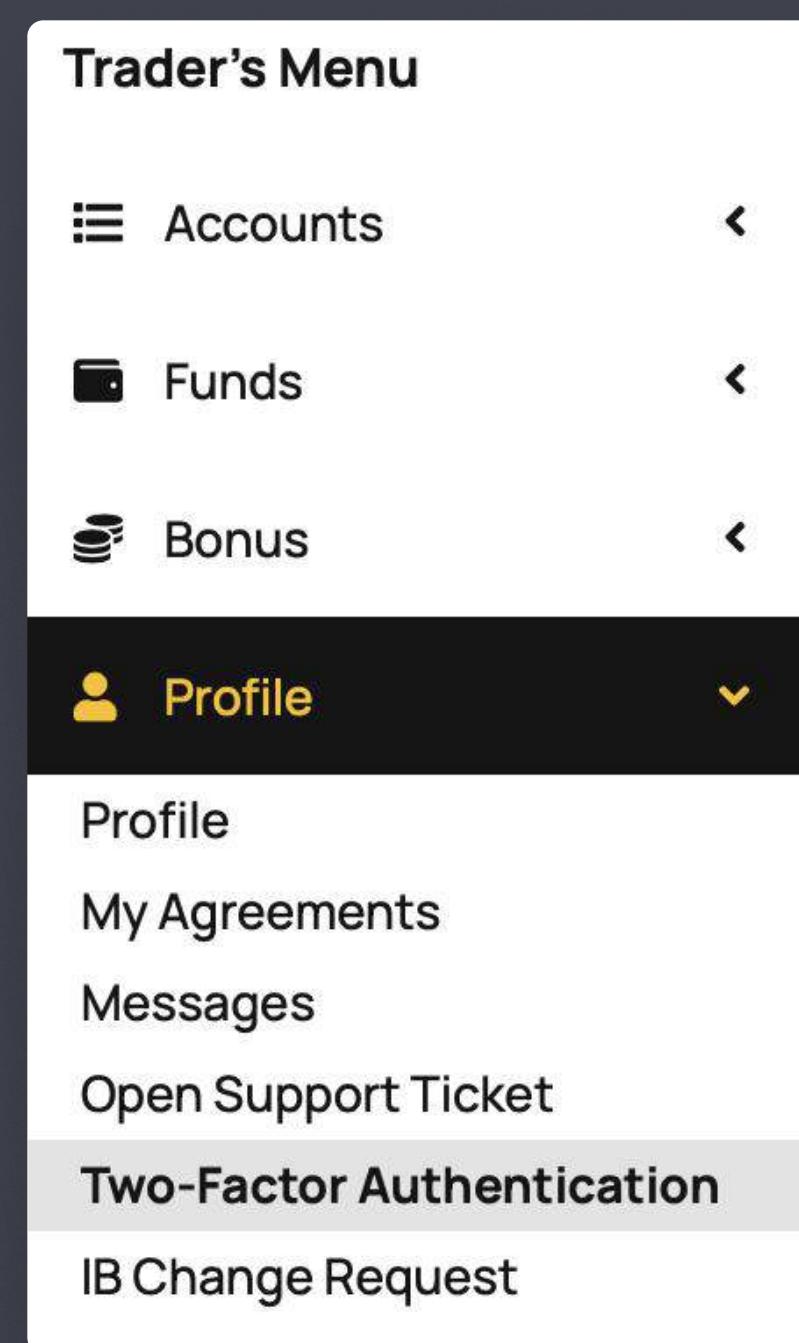




Step 2

Log in to your OneRoyal account

1. Open the OneRoyal platform and log into your account.
2. Navigate to Profile. On the left side of the screen, click Profile.
3. Select Two-Factor Authentication



Step 3

Enable Two-Factor Authentication

On the Two-Factor Authentication page, you will see options for enabling 2FA. **Click on the Enable two-factor authentication via Google Authenticator button.** This will initiate the process to set up 2FA for your OneRoyal account.

Two-Factor Authentication

Two-factor authentication is not enabled.

[Enable two-factor authentication via Google Authenticator](#)

[What is two-factor authentication?](#)

 [Google Authenticator for Android](#)

 [Google Authenticator for iOS](#)



Step 4

Scan the QR code

1. Open the Google Authenticator app on your mobile device.
2. Use the app to scan the QR code displayed on your OneRoyal account page.

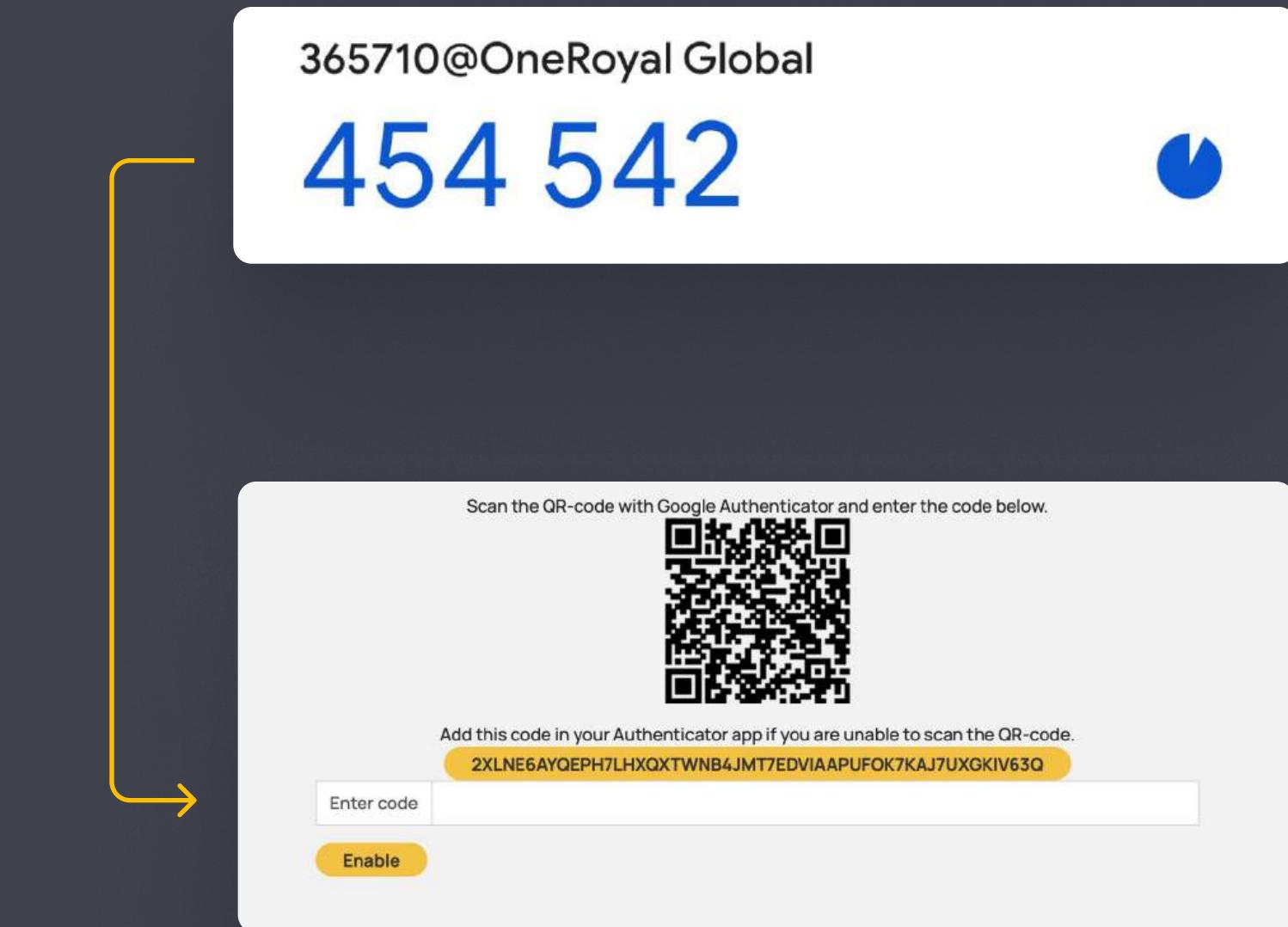




Step 5

Enter Verification Code

1. After scanning the QR code, a 6-digit code will appear in your Google Authenticator app.
2. Enter this 6-digit code into the designated field on the OneRoyal account page.





Step 6

Activate 2FA

1. Click on the Enable button to complete the activation.
2. You'll see a confirmation message that 2FA is now enabled on your account.

Two-Factor Authentication

Two-factor authentication via Google Authenticator is enabled.

[Disable two-factor authentication](#)

[Clear trusted devices](#)

Step 7

Generate backup codes

To ensure continued access, generate backup codes in case you lose access to your Google Authenticator app:

1. On the Two-Factor Authentication page, click the button to generate backup codes.
2. Store these codes securely; they allow you to log in if you're unable to access the app.

Backup codes

These are your backup codes. They will only be shown **once**. Please save them securely.

If you lose access to your authentication device, you can use these codes to sign in.

⚠️ Important: Once lost, these codes cannot be retrieved or shown again.

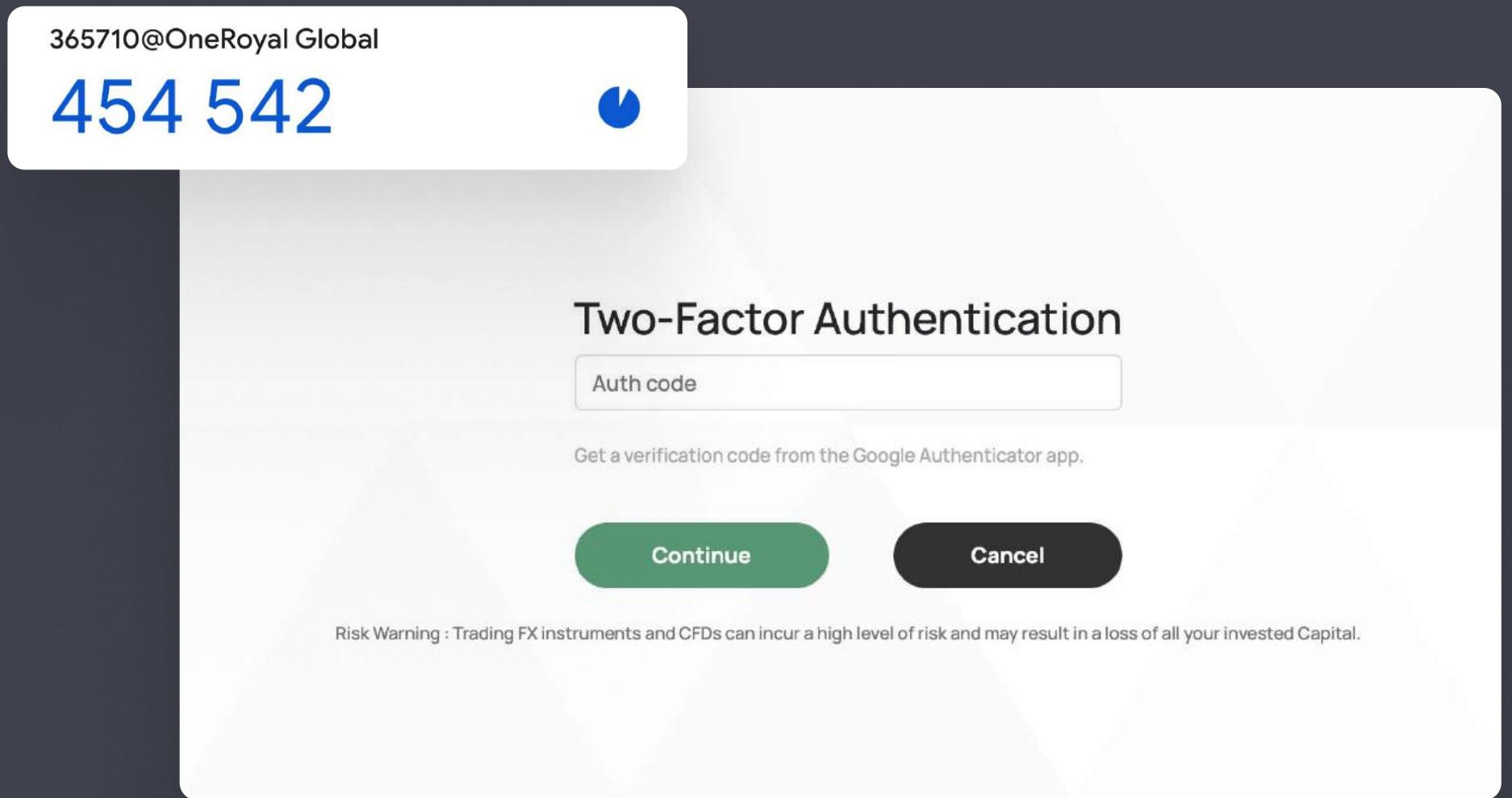


[Generate new backup codes](#)

Step 8

Logging in with 2FA

Upon logging in, you'll be prompted to enter a code from your Google Authenticator app. Open the Authenticator app, retrieve the 6-digit code. Enter it on the login screen.





Step 9

If you choose not to enable 2FA



Email Authentication

If you choose not to enable 2FA, you will need to enter a code sent to your email each time you log in.



OTP Code

You will receive an OTP code via your email address to log in to your client portal.



Reduced Security

Note that not using 2FA provides less security for your account compared to enabling it.